

All the parts you need, delivered next day for free.

Application for a credit account

Company name

Purchasing contact

Accounts contact

Address

Telephone No.

Fax No.

Email

VAT registration No.

1. Sole trader (owners name)

2. Partnership (partners name)

3. Limited company

If a 'Sole trader' or 'Partnership'

Length of time business Est.

All the parts you need, delivered next day for free.

Application for a credit account (Cont.)

If a 'Sole trader' or 'Partnership' (Cont.)

Name of proprietor or partner(s)

Address of proprietor or partner(s)

If a 'Limited' company

Registration No.

Date of incorporation

Country of registration

Registered office or address

All the parts you need, delivered next day for free.

Application for a credit account (Cont.)

If a 'Limited' company (Cont.)

Name of chairman

Name of managing director

Name of company secretary

Name of financial director

Name of accountant

Turnover last year Below 50K 50K - 100K
 100K - 500K 500K +

Nature of business

Credit required per month

Bank details

Bank name

Branch

Sort code

Account No.

Account name

All the parts you need, delivered next day for free.

Application for a credit account (Cont.)

Trade references (please provide two references)

Name (Ref. #1)

Address

Telephone No.

Fax No.

Name (Ref. #2)

Address

Telephone No.

Fax No.

PLEASE READ AND SIGN THE TERMS AND CONDITIONS THAT FOLLOW BEFORE SENDING YOUR APPLICATION.

All the parts you need, delivered next day for free.

Terms and conditions of sale

1. Retention of title. Goods sold under the retention of title terms. The ownership of the goods shall not pass to the customer until full payment of the purchase price but the risk shall pass on delivery. This clause shall not be overridden by any conditions of purchase and orders are only accepted on this basis. Notwithstanding delivery and passing of risk in goods, or any other of these conditions, the property in the goods shall not pass to the buyer until the seller has received in cash or cleared funds payment in full the price of the goods and all other goods to be sold by the seller to the buyer for which payment is then due.

2. All goods will be despatched to the account holder ex works, carriage charged extra where applicable.

3. Price changes. In the event of price increases or reductions the price will be that ruling on the date of despatch.

4. All accounts should be paid for no later than the end of the month following that in which the invoice is dated. In the event of non-payment by the due date, the company reserves the right to charge interest on money overdue, to suspend delivery or to terminate contract in respect of any undelivered goods.

5. Damage or shortage of goods found on delivery must be notified within 7 days after receipt otherwise no claim will be entertained. Delivery note number should accompany notification of any damage or shortage, including particulars of the condition of the package, contents should be retained for examination.

6. Back order policy. Items which are out of stock will be placed on the back order for a maximum of 3 months, with the exception of Oil and Grease.

7. No liability is accepted for delay in despatch or delivery, unless otherwise agreed in writing.

8. Total non-delivery of goods must be notified to the company within 10 days of the date of invoice. Failure to do so will be held to free the company of liability.

9. Any liability of the company for any defect in the goods is subject to the goods being used in accordance with the manufacturer's recommendations for use.

10. In the event of any claim for suspect faulty or damaged goods, all items must be returned with correct authorisation and returns number to validate claim. For all issues relating to warranty and returns please refer to separate policies.

All the parts you need, delivered next day for free.

Terms and conditions of sale (Cont.)

11. Any indulgence by us or the buyer and any failure by us to insist upon strict performance of these Terms and Conditions shall not be deemed to waive any of our rights or remedies nor be deemed a waiver of any acceptance of the Purchase Terms and Conditions.

12. The company does not recognise any Terms and Conditions supplied by the purchasers, unless specifically acknowledged and agreed in writing. Execution of, compliance with or implementation of orders does not imply acceptance of the Purchase Terms and Conditions.

13. In the event of non-payment of the company account. The debt will be passed to our debt collectors for collection and all costs for recovery will be charged to the buyer. Alternatively the company may take direct Court Action for which all costs will be charged to the buyer.

14. Catalogue descriptions are given in good faith but may change without notice and do not form part of any sale contract. E&OE.

If a 'Credit account' is opened we agree to abide by the trading conditions shown above.

Name

Signature

Date

Position in the company

All the parts you need, delivered next day for free.

Returns policy

- Claims for shortages and damage must be notified to GreenMachinery in writing within four working days of receipt of goods.
- Replacement goods for damaged/defective items will be charged for and credited on return of said goods once a satisfactory inspection has taken place.
- Goods incorrectly ordered will only be accepted back under the following conditions;
 - That the goods are in saleable condition.
 - That the original packaging is still intact.
 - A 20% handling charge will be levelled for admin costs.
 - No credit will be given with regards to returned carriage.
- Goods that have been specially ordered in and are a non-stock item will not be accepted back for credit.
- Items for credit will not be accepted back later than 30 days after the invoice date.
- In the case of error by GreenMachinery, the goods will be collected without charge.
- Authorisation must be obtained in the form of a returns note number for all returns; failure to include this with the returned goods will result in the claim being rejected and the goods returned with carriage being charged.

Warranty policy

Period of warranty

All new machinery is supplied with a 12 months parts and labour warranty from original date of purchase for domestic use and 90 days for commercial use/hire.

Limitations

This warranty applies only to defective parts/components and does not cover repairs due to:

All the parts you need, delivered next day for free.

Warranty policy (Cont.)

1. Normal wear and tear.
2. Routine tune up or adjustment.
3. Damage caused by improper handling/abuse/misuse or neglect.
4. Lack of lubrication/incorrect fuel mix.
5. Overheating due to improper maintenance.
6. Damage due to fitting/fasteners becoming loose/detached through lack of maintenance.
7. Transit damage (this should be marked on delivery note and GreenMachinery informed immediately).

Before committing to any warranty work ensure the failure is due to defects in materials or workmanship.

If in any doubt as to the validity of a warranty repair, please contact our warranty department for assistance.

Engine/Gearbox warranty

All engine/gearbox (e.g. Briggs & Stratton/Tecumseh/Honda) warranty repairs must be claimed through the UK engine distributor or your local authorised dealer. Please contact the manufacturer for advice.

Terms

It is the responsibility of the dealer to P.D.I machinery and instruct customers on suitability and correct use of the product. Failure due to improper setting up will not be covered under warranty.

GreenMachinery cannot be held responsible for indirect, incidental or consequential damages connected with the use of the product, including any cost of providing substitute equipment during any breakdown period.

Warranty covers machinery fixed parts, not items of 'wear and tear' e.g. blades, belts, cables, pulleys and batteries.

Payment will not be made for diagnostic labour time.

Submitting a claim

1. Claims will only be accepted on receipt of a correctly completed GreenMachinery warranty form, no later than 30 days following the date of repair.
2. Parts ordered for warranty repair will be charged 'pending warranty' and credited on receipt of a warranty form and inspection of faulty parts.

All the parts you need, delivered next day for free.

Warranty policy (Cont.)

3. Labour will be credited at the rate of £30.00 per hour based on the considered reasonable manufacturers time for work involved.
4. On larger equipment (100kgs+), a mileage of 40p per mile may be claimed to a maximum of 40 miles, however, payment will not be made for travelling time.
5. All parts must be retained and tagged for inspection by GreenMachinery (if required).